## College of Medical Laboratory Technologists of Manitoba

## **GOVERNANCE PROCESSES**

Policy Title	Policy Number
Communication with Members	GP-20
	Date of Approval
	September 16, 2015
Responsible Authority	Date of Revisions
CMLTM Council	October 19, 2018, April 18, 2020, June 14, 2023
	Page(s)
	1

The College of Medical Laboratory Technologists of Manitoba is responsible for communicating with registrants in an efficient and effective manner.

The following is a general list of the method CMLTM will communicate with registrants;

Message	Communication method
General announcements/information	Email, website, blog, Twitter, Facebook
Newsletter	Email, website, blog, Twitter, Facebook
Renewal notification	Email, website, blog, Twitter, Facebook
Notification of Failure to renew	Tracked email
Request for additional information	Tracked email
Notification of Audit	Tracked email
Notification of Audit Fail	Tracked email
Notification of Audit Pass	Tracked email
Notification of complaint	Registered Canada Post mail and tracked email
Communication with CMLTM volunteers including Council, Committees, and working groups	Email, BoardEffect