

**COMPLAINTS COMMITTEE**

<b>Policy Title</b>	<b>Policy Number</b>
Appeal By Complainant	CC-4
	<b>Date of Approval</b>
	March 20, 2013
<b>Responsible Authority</b>	<b>Date of Revisions</b>
CMLTM Council	Reviewed (no changes) March 4, 2015 Reviewed (no changes) June 21, 2017
(Complaints Committee)	<b>Page(s)</b>
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All complainants have the right to appeal the decision made by the Complaints Committee to the Council.

All appeals must be made in writing to the Registrar within 30 days after the date the complainant is notified of the Complaints Committee decision.

The Council has power to make any decision that in its opinion should have been made by the Complaints Committee; quash, vary or confirm the decision of the complaints committee; or refer the matter back to the Complaints Committee for further consideration in accordance with direction of the Council.

Council must notify the complainant, the member and the Complaints Committee Chair in writing, of its decision and the reasons for its decision.