

## COMPLAINTS COMMITTEE

<b>Policy Title</b>	<b>Policy Number</b>
Decisions by Complaints Committee	CC-3
	<b>Date of Approval</b>
	March 20, 2013; March 18, 2015
<b>Responsible Authority</b>	<b>Date of Revisions</b>
CMLTM Council	March 4, 2015 Reviewed June 21, 2017
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Upon initial assessment of the complaint, the Complaints Committee can decide to

- a) Dismiss the matter,
- b) Resolve informally,
- c) Forward for investigation

After review of the investigation of the complaint, the Complaints Committee can decide to:

- a) Dismiss the matter,
- b) Forward the matter in part or in whole to the Inquiry Committee,
- c) Accept the voluntary surrender of the member's registration,
- d) Censure the member,
- e) Refer the matter to mediation,
- f) Enter into an agreement with the member.

All decisions will be in writing to the member, the complainant, any employer and Laboratory Director that was included in prior correspondence.

If the Complaints Committee enters into an agreement with the member in regards to right to practice, conditions may include limiting practice, practice under supervision, reporting to the Committee or Registrar on specific matters, complying with any other condition which the Complaints Committee finds appropriate.

In the event that the member has been censured, the Complaints Committee may publish the member's name and a description of the circumstances that led to censure.

Members who have been censured may be ordered to pay all or part of the costs of the investigation.

In the event that the College enters into an agreement with a member, the costs incurred by the College for monitoring compliance with a direction given may become the responsibility of the member.